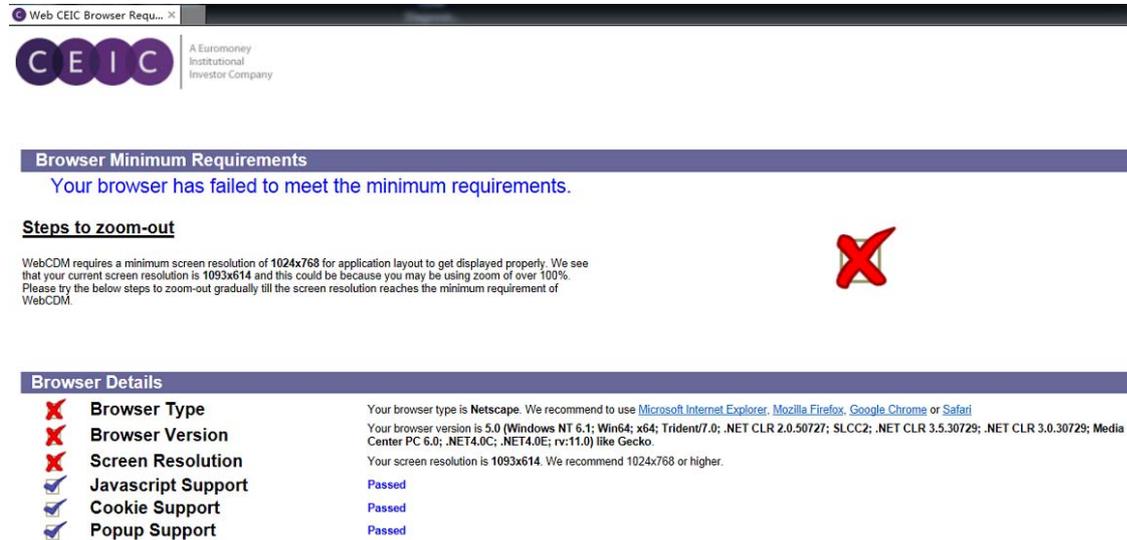


## CEIC 数据库访问常见问题

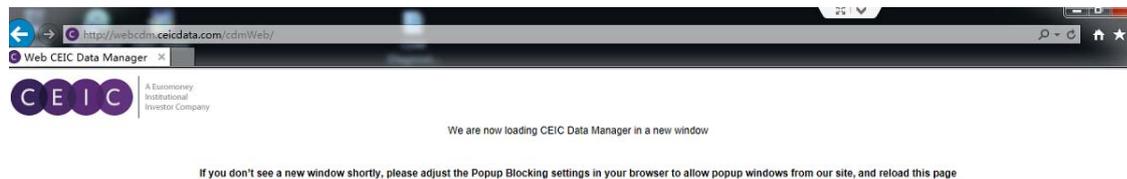
1. 浏览器出现不满足最低需求提示。请在浏览器查看里，将缩放改为 100%，再刷新页面。



The screenshot shows the CEIC website with a message: "Your browser has failed to meet the minimum requirements." Below this, there are "Steps to zoom-out" instructions and a large red 'X' icon. A "Browser Details" section lists the following:

Item	Status
Browser Type	Failed (Netscape)
Browser Version	Failed (5.0)
Screen Resolution	Failed (1093x614)
Javascript Support	Passed
Cookie Support	Passed
Popup Support	Passed

2. 弹出窗口被阻止。请在下方用于此站点的选项里选择总是允许。

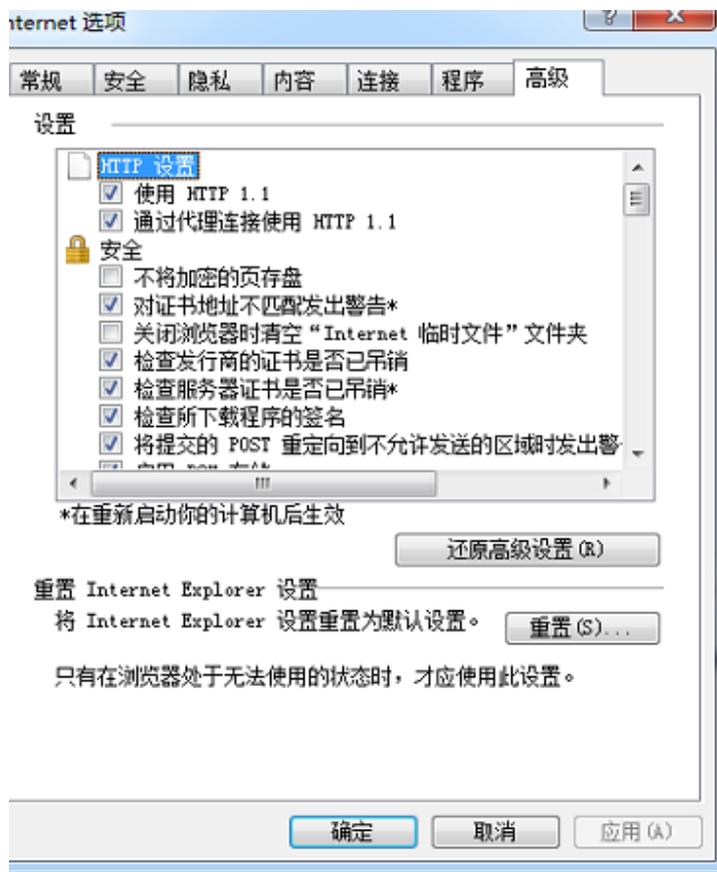


The screenshot shows a browser window with the URL "http://webcdm.ceicdata.com/cdmWeb/". A message reads: "We are now loading CEIC Data Manager in a new window. If you don't see a new window shortly, please adjust the Popup Blocking settings in your browser to allow popup windows from our site, and reload this page."



The screenshot shows an Internet Explorer popup blocker dialog with the text: "Internet Explorer 阻止了一个来自 webcdm.ceicdata.com 的弹出窗口。" It includes buttons for "允许一次(A)" and "用于此站点的选项(O)".

3. JavaScript 错误提示，Null 为空或不是对象。这个错误只是发生在 IE 浏览器中，请在工具-》Internet 选项-》高级里，点重置按钮，重置 IE 设置。重新启动 IE 浏览器，打开对 CEIC 网站的弹出窗口，就可以正常访问 CEIC 数据库了。



4.Web CDM 支持以下几种浏览器。

1 Internet Explorer v6.0 to v11.0

2 Mozilla Firefox v2.0 to v20

3 Google Chrome v26

4 Safari v5

IE 10 及以上，请将 webcdm 页面设置为可兼容性视图访问。

请注意，所有浏览器都需要允许\*.ceicdata.com 网站弹出窗口，缩放设置为 100%